

RegEd FAQ'S Carrier-Specific Training

Do I need to complete separate training for each carrier that I sell insurance through or each carrier that is listed here?

Yes. For carrier product training, each carrier, for whom you sell, will determine the required product training for each of their products. The Annuities Training Platform is designed to allow participating carriers to proactively assign the required carrier product training to individual producers.

My carrier(s) assigned a bunch of courses to me. Do I have to take them all?

It depends on the carrier's program. Some carriers have chosen to make their product training courses available to producers so that they can select the products that they sell. Others have assigned only very specific training to producers. The course titles should indicate the products that the training covers. Please consult the materials provided by your carrier. If you think that your carrier has assigned courses in error, please contact your carrier for specific guidance.

My carrier or firm gave me a code to enter. What do I do with this?

You may enter your code by selecting the **Add Product Training** button on the left-hand side of the screen. Once added, the specific carrier and course will automatically appear on the left-hand side of the screen.

My carriers' training is not listed when I log in. How do I get them added to this account?

Carriers supply RegEd with a file of courses which should be assigned to specific producers. If you feel you should be assigned training or need training urgently, please contact the carrier's sales support desk directly for assistance or consult the materials provided to you by the carrier.

If I take carrier training courses on the Annuities Training Platform, will my broker/dealer be notified?

Yes. If your broker/dealer is a participating distributor on the ATP, your firm will also be able to see your course completion information.

Don't see your question listed here? Please contact RegEd's Customer Service team at 800.334.8322, opt. #2, Monday through Friday, 8 am to 8 pm Eastern.

Accessing the RegED Website:

Website: <https://secure.reged.com/TrainingPlatform/>

**Life of the Southwest code to access product training is:
NLGANN**

You will need to log into the RegEd website if you have already registered previously with RegEd then log in with your user name and password. Otherwise if you have never used RegEd for training you will need to register and create a profile.

IRI Insured Retirement Institute

RegEd

Login Email Address: _____
Password: _____ **Go**
 Save User Name
[Forgot my password?](#)

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Welcome to the industry's largest and most comprehensive annuities training platform. Log in now to experience our real-time reciprocity and requirements tracking engine and meet your training requirements today.

Participating Carriers

- Everence
- Forethought Life Insurance Company, A Global Atlantic Company
- Guaranty Income Life Insurance Company
- Jackson National Life Insurance Company
- Jefferson National Life Insurance Company
- Liberty Life Assurance Company of Boston

[Click here for a full list of participating carriers.](#)

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Producers Get Started

1. [Register online](#) and create a profile.
2. Complete your state-mandated annuity training.
3. Complete Carrier-specific courses as they are assigned to you.

Other Available CE Courses

News

- RegEd to Participate in Annual NAIC/NIPR Insurance Summit 2019
- RegEd to Sponsor ACLI Compliance & Legal Sections Annual Meeting
- RegEd and IRI Announce Partnership to Deliver Training to Help Industry Professionals Comply With New York Regulation 187

■ Adopted Requirement ■ Requirement Pending Adoption
■ No Requirements Pending Adoption

Download our FAQ here.

Producers: Contact us at info@reged.com
Carriers: Contact us at sales@reged.com

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On the home page of the website select enter product code of the left side of the screen

The screenshot shows the RegEd website interface. On the left is a navigation menu with options like Home, Producer Status, Enter Product Code, State Suitability Training, Optional Insurance CE, My Certificates, My Account, FAQs, and various carrier-specific training links. The main content area is titled 'Producer Status' and includes a 'Print' button. Below this is the 'Annuities State Suitability Compliance Summary' table:

State	Resident?	Requirement Met?	Course Status
Arizona	Yes	Yes	View My Courses

Below the table is a 'Manage My State Suitability Requirements' button. The main section is 'Carrier-Specific Product Training', which lists various training requirements with their completion dates and 'Go To Requirement' buttons:

Requirement	Completion Date	Requirement Status
Allianz Life Annuity Product Training		
Fixed - MasterDex 10 Plus Product Training (11ALLIANZ/ 10)		Go To Requirement
New York Life Product Training		
New York Life Secure Term FWA Fixed Annuity II (11NYL_03)		Go To Requirement
New York Life Guaranteed Future Income Annuity II (11NYL_06)		Go To Requirement
New York Life - Guaranteed Period Income Annuity II (12NYL_01)		Go To Requirement
New York Life - Guaranteed Lifetime Income Annuity II (12NYL_02)		Go To Requirement
New York Life - Clear Income Fixed Annuity - FP Series (14NYL_05)		Go To Requirement
New York Life Secure Term Fixed Annuity II - IOR (16NYL_01)		Go To Requirement
New York Life Secure Term Fixed Annuity V (NYLSTFAV)		Go To Requirement
Ameritas Life Product Training		
Ameritas Fixed Annuity Training effective 5-2015 (11AMERITAS_02)		Go To Requirement
Ameritas Registered Direction Variable Annuity Training effective 1-2016 (16AMERITAS_01)		Go To Requirement
Ameritas Advisor Non-Load Variable Annuity Training 1-2016 (16AMERITAS_02)		Go To Requirement
Ameritas Accumulation 7 Index Annuity Training (18AMERITAS_01)		Go To Requirement
Ameritas Income 10 Index Annuity (19AMERITAS_01)		Go To Requirement
Ameritas NY Annuity Training (19AMERITAS_02)		Go To Requirement

You will enter product code and then click on the submit button

The screenshot shows the 'Just-In-Time Product Training' page on the RegEd website. It includes instructions: 'Please supply the Product Code provided by your carrier below.' and 'After you supply the Product Code your assigned carrier-specific requirement(s) will appear on your Producer Status page to complete. If you do not complete the assigned carrier-specific requirement(s), you may come back and re-enter the Product Code provided at any time to access the requirement(s) again.' Below the text is a form with a label '*Product Code:' and a text input field. A 'Submit' button is located below the input field.

Once the product code has been entered and submitted that carrier and that carrier specific product training will be listed on your

home page. You may click on the go to requirement to begin your course. Once course is completed you will take the needed testing. Once you complete the training and pass the test it will show a completed status with date.

The screenshot displays the 'Producer Status' page on the RegEd platform. The page is divided into several sections:

- Header:** Includes the RegEd logo and a Trax logo in the top right corner.
- Navigation Menu:** A vertical sidebar on the left contains links for Home, Producer Status (selected), Enter Product Code, State Suitability Training, Optional Insurance CE, My Certificates, My Account, FAQs, and various insurance product training categories like Ameritas Life Product Training, Athene Product Training, North American Company for Life & Health Insurance, New York Life Product Training, Symetra Life Insurance Company, and Allianz Life Annuity Product Training.
- Producer Status Section:**
 - Annuitants State Suitability Compliance Summary:** A table with columns for State, Resident?, Requirement Met?, and Course Status. The entry for Arizona shows 'Yes' for Resident? and Requirement Met?, and a 'View My Courses' button for Course Status.
 - Carrier-Specific Product Training:** A table with columns for Requirement, Completion Date, and Requirement Status. It lists numerous training requirements from various carriers, including Allianz Life, New York Life, Ameritas, and North American Company. Most requirements have a 'Go To Requirement' button, while some (like NAC Guarantee Choice MYGA REV 12-18) are marked as 'Completed' with a date.