RegEd FAQ'S Carrier-Specific Training

Do I need to complete separate training for each carrier that I sell insurance through or each carrier that is listed here?

Yes. For carrier product training, each carrier, for whom you sell, will determine the required product training for each of their products. The Annuities Training Platform is designed to allow participating carriers to proactively assign the required carrier product training to individual producers.

My carrier(s) assigned a bunch of courses to me. Do I have to take them all?

It depends on the carrier's program. Some carriers have chosen to make their product training courses available to producers so that they can select the products that they sell. Others have assigned only very specific training to producers. The course titles should indicate the products that the training covers. Please consult the materials provided by your carrier. If you think that your carrier has assigned courses in error, please contact your carrier for specific guidance.

My carrier or firm gave me a code to enter. What do I do with this?

You may enter your code by selecting the **Add Product Training** button on the left-hand side of the screen. Once added, the specific carrier and course will automatically appear on the left-hand side of the screen.

My carriers' training is not listed when I log in. How do I get them added to this account?

Carriers supply RegEd with a file of courses which should be assigned to specific producers. If you feel you should be assigned training or need training urgently, please contact the carrier's sales support desk directly for assistance or consult the materials provided to you by the carrier.

If I take carrier training courses on the Annuities Training Platform, will my broker/dealer be notified?

Yes. If your broker/dealer is a participating distributor on the ATP, your firm will also be able to see your course completion information.

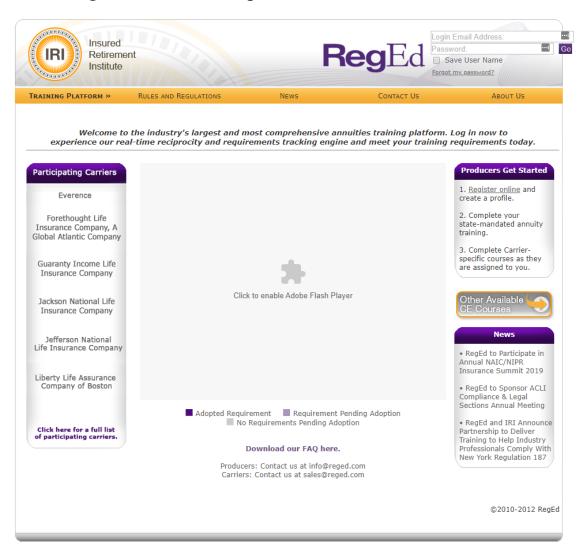
Don't see your question listed here? Please contact RegEd's Customer Service team at 800.334.8322, opt. #2, Monday through Friday, 8 am to 8 pm Eastern.

Accessing the RegED Website:

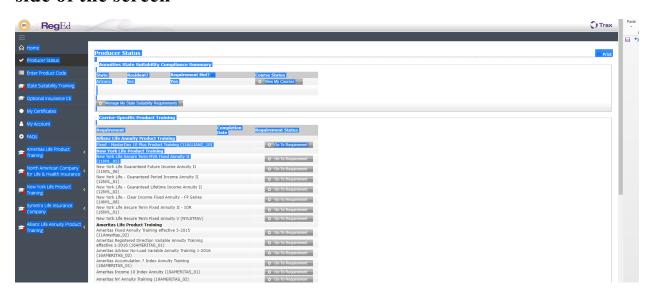
Website: https://secure.reged.com/TrainingPlatform/

Life of the Southwest code to access product training is: NLGANN

You will need to log into the RegEd website is you have already registered previously with RegEd then log in with your user name and password. Otherwise if you have never used RegEd for training you will need to register and create a profile.



On the home page of the website select enter product code of the left side of the screen



You will enter product code and then click on the submit button



Once the product code has been entered and submitted that carrier and that carrier specific product training will be listed on your home page. You may click on the go to requirement to begin your course. Once course is completed you will take the needed testing. Once you complete the training and pass the test it will show a completed status with date.

