

## RegEd FAQ'S Carrier-Specific Training

### **Do I need to complete separate training for each carrier that I sell insurance through or each carrier that is listed here?**

Yes. For carrier product training, each carrier, for whom you sell, will determine the required product training for each of their products. The Annuities Training Platform is designed to allow participating carriers to proactively assign the required carrier product training to individual producers.

### **My carrier(s) assigned a bunch of courses to me. Do I have to take them all?**

It depends on the carrier's program. Some carriers have chosen to make their product training courses available to producers so that they can select the products that they sell. Others have assigned only very specific training to producers. The course titles should indicate the products that the training covers. Please consult the materials provided by your carrier. If you think that your carrier has assigned courses in error, please contact your carrier for specific guidance.

### **My carrier or firm gave me a code to enter. What do I do with this?**

You may enter your code by selecting the **Add Product Training** button on the left-hand side of the screen. Once added, the specific carrier and course will automatically appear on the left-hand side of the screen.

### **My carriers' training is not listed when I log in. How do I get them added to this account?**

Carriers supply RegEd with a file of courses which should be assigned to specific producers. If you feel you should be assigned training or need training urgently, please contact the carrier's sales support desk directly for assistance or consult the materials provided to you by the carrier.

**If I take carrier training courses on the Annuities Training Platform, will my broker/dealer be notified?**

Yes. If your broker/dealer is a participating distributor on the ATP, your firm will also be able to see your course completion information.

**Don't see your question listed here? Please contact RegEd's Customer Service team at 800.334.8322, opt. #2, Monday through Friday, 8 am to 8 pm Eastern.**

**Accessing the RegED Website:**

**Website:** <https://secure.reged.com/TrainingPlatform/>

## **New York Life Course Codes**

**Agent will need the codes below in order to access proper courses**

**NYL Guaranteed Lifetime Income Annuity = NYLGLIA**

**NYL Guaranteed Period Income Annuity = NYLGPIA**

**NYL Guaranteed Future Income Annuity = NYLGFI**

**NYL Preferred Choice Fixed Annuity II = NYLPC**

**NYL Secure Term Choice Fixed Annuity II = NYLSTC**

**NYL Secure Term MVA II = NYLSTMVA**

**NYL Annuity Product Training MSSB = NYLMSSB**

**These codes should not be used with any reps from Fidelity, Chase, Edward Jones, Wells Fargo, UBS or Charles Schwab.**

You will need to log into the RegEd website if you have already registered previously with RegEd then log in with your user name and password. Otherwise if you have never used RegEd for training you will need to register and create a profile.

**On the home page of the website select enter product code of the left side of the screen**

**Producer Status**

**Annuities State Suitability Compliance Summary**

State	Resident?	Requirement Met?	Course Status
Arizona	Yes	Yes	<a href="#">View My Courses</a>

[Manage My State Suitability Requirements](#)

**Carrier-Specific Product Training**

Requirement	Completion Date	Requirement Status
<b>Allianz Life Annuity Product Training</b>		
Fixed - MasterDex 10 Plus Product Training (11ALLIANZ_10)		<a href="#">Go To Requirement</a>
<b>New York Life Product Training</b>		
New York Life Secure Term NVA Fixed Annuity II (11NYL_02)		<a href="#">Go To Requirement</a>
New York Life Guaranteed Future Income Annuity II (11NYL_06)		<a href="#">Go To Requirement</a>
New York Life - Guaranteed Period Income Annuity II (12NYL_01)		<a href="#">Go To Requirement</a>
New York Life - Guaranteed Lifetime Income Annuity II (12NYL_02)		<a href="#">Go To Requirement</a>
New York Life - Clear Income Fixed Annuity - FP Series (14NYL_08)		<a href="#">Go To Requirement</a>
New York Life Secure Term Fixed Annuity II - IOR (18NYL_01)		<a href="#">Go To Requirement</a>
New York Life Secure Term Fixed Annuity V (NYLSTFV)		<a href="#">Go To Requirement</a>
<b>Ameritas Life Product Training</b>		
Ameritas Fixed Annuity Training effective 5-2015 (11AMERITAS_02)		<a href="#">Go To Requirement</a>
Ameritas Registered Direction Variable Annuity Training effective 1-2016 (16AMERITAS_01)		<a href="#">Go To Requirement</a>
Ameritas Advisor No-Load Variable Annuity Training 1-2016 (16AMERITAS_02)		<a href="#">Go To Requirement</a>
Ameritas Accumulation 7 Index Annuity Training (18AMERITAS_01)		<a href="#">Go To Requirement</a>
Ameritas Income 10 Index Annuity (19AMERITAS_01)		<a href="#">Go To Requirement</a>
Ameritas NY Annuity Training (19AMERITAS_02)		<a href="#">Go To Requirement</a>

**You will enter product code and then click on the submit button**

**Just-In-Time Product Training**

Please supply the Product Code provided by your carrier below.

After you supply the Product Code your assigned carrier-specific requirement(s) will appear on your Producer Status page to complete. If you do not complete the assigned carrier-specific requirement(s), you may come back and re-enter the Product Code provided at any time to access the requirement(s) again.

Your carrier will be notified of the status of your completion(s).

\*Product Code:

[Submit](#)

**Once the product code has been entered and submitted that carrier and that carrier specific product training will be listed on your home page. You may click on the go to requirement to begin your course. Once course is completed you will take the needed testing. Once you complete the training and pass the test it will show a completed status with date.**

- Home
- Producer Status
- Enter Product Code
- State Suitability Training
- Optional Insurance CE
- My Certificates
- My Account
- FAQs
- Ameritas Life Product Training
- Athene Product Training
- North American Company for Life & Health Insurance
- New York Life Product Training
- Symetra Life Insurance Company
- Allianz Life Annuity Product Training

Producer Status

Print

Annuitants State Suitability Compliance Summary

State	Resident?	Requirement Met?	Course Status
Arizona	Yes	Yes	<a href="#">View My Courses</a>

[Manage My State Suitability Requirements](#)

Carrier-Specific Product Training

Requirement	Completion Data	Requirement Status
<b>Allianz Life Annuity Product Training</b>		
Fixed - MasterDex 10 Plus Product Training (11ALLIANZ_10)		<a href="#">Go To Requirement</a>
<b>New York Life Product Training</b>		
New York Life Secure Term MVA Fixed Annuity II (11NYL_05)		<a href="#">Go To Requirement</a>
New York Life Guaranteed Future Income Annuity II (11NYL_06)		<a href="#">Go To Requirement</a>
New York Life - Guaranteed Period Income Annuity II (12NYL_03)		<a href="#">Go To Requirement</a>
New York Life - Guaranteed Lifetime Income Annuity II (12NYL_02)		<a href="#">Go To Requirement</a>
New York Life - Clear Income Fixed Annuity - FP Series (14NYL_08)		<a href="#">Go To Requirement</a>
New York Life Secure Term Fixed Annuity II - 10R (15NYL_01)		<a href="#">Go To Requirement</a>
New York Life Secure Term Fixed Annuity V (NYLSTFAV)		<a href="#">Go To Requirement</a>
<b>Ameritas Life Product Training</b>		
Ameritas Fixed Annuity Training effective 5-2015 (11Ameritas_02)		<a href="#">Go To Requirement</a>
Ameritas Registered Direction Variable Annuity Training effective 1-2016 (16AMERITAS_01)		<a href="#">Go To Requirement</a>
Ameritas Advisor No-Load Variable Annuity Training 1-2016 (16AMERITAS_02)		<a href="#">Go To Requirement</a>
Ameritas Accumulation 7 Index Annuity Training (18AMERITAS_01)		<a href="#">Go To Requirement</a>
Ameritas Income 10 Index Annuity (19AMERITAS_01)		<a href="#">Go To Requirement</a>
Ameritas NY Annuity Training (19AMERITAS_02)		<a href="#">Go To Requirement</a>
<b>North American Company for Life &amp; Health Insurance</b>		
NAC Benefitsolutions Series REV 8-17 (15SFGNAC_01)		<a href="#">Go To Requirement</a>
NAC Guarantee Choice MYGA REV 12-18 (15SFGNAC_05)	06/02/2003	Completed
NAC RetireChoice REV 1-19 (15SFGNAC_09)		<a href="#">Go To Requirement</a>
NAC Charter Plus REV 4-17 (15SFGNAC_11)	06/13/2016	Completed
NAC IncomeChoice REV 1-19 (15SFGNAC_13)		<a href="#">Go To Requirement</a>